



How does Wheelmap.org work?

Wheelmap.org is an online map, on which crowd-sourced information about the wheelchair accessibility of public places is gathered. A simple traffic light system is used for marking places according to their wheelchair accessibility. The colored markers can be supplemented with comments and photos.

All the information that is entered for a place (marking, address, telephonenumber etc.) can be corrected or added to at any time.

In addition to the website, Wheelmap.org, mobile apps are also available for [iPhone & iPad](#) as well as for [Android](#).

How are places marked on Wheelmap.org?

1. Go to the [online map](#) or open the [iPhone](#) or [Android](#) app on your smartphone.
 2. Click on a place with a gray marker.
 3. Choose the appropriate color code for the marker and save.
 4. Done!
- Easy:** You can mark places without being registered.

How does the traffic light system for marking places work?

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|---|--|
|  <p>Green = wheelchair accessible</p> <ul style="list-style-type: none"> • Entrance: there are no steps • Rooms: all rooms are accessible without steps (i.e. all auditoriums in a movie theater or all areas of a library) |  <p>Red = not wheelchair accessible</p> <ul style="list-style-type: none"> • Entrance: a step that is higher than 7 cm (approx. one handwidth) • Rooms: not accessible without steps |
|  <p>Yellow = partially wheelchair accessible</p> <ul style="list-style-type: none"> • Entrance: there is no more than one step, with a max. height of 7 cm (3 inches, approximately the breadth of a hand) • Rooms: the most important rooms can be entered without steps (such as selected auditoriums of a movie theatre) |  <p>Grey = unknown</p> <ul style="list-style-type: none"> • The wheelchair accessibility of a place is as yet unknown and the place still needs to be marked. |

The toilet status (rated independently from the accessibility of the place)

- | | |
|---|---|
|  <p>Green = wheelchair accessible toilet</p> <ul style="list-style-type: none"> • Doorway's inner width \geq 90 cm (35 in) • Clear floor space \geq 150 cm \times 150 cm (59 in) • Wheelchair-height toilet seat • Folding grab rails (or something similar) • Wheelchair accessible hand basin |  <p>Red = no wheelchair accessible toilet</p> |
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Explanation of the criteria:

Doors

The **type or the state of a door** (i.e. sliding door, difficult to open) **is not a criterion** for the Wheelmap traffic light system. In this question the needs of people who are mobility-impaired are too varied to make it possible to establish a uniform rating criterion. **Information regarding the doors can be added as comments to a place.** In general a door should be 70cm wide.

Back or side doors

If the main entrance of a place is not accessible, but **another entrance does have a level access**, and a sign at the front of the building clearly indicates this, then the place can be marked green (if the other necessary criteria are also fulfilled).

Automated Tellers Machines

For an ATM, whether or not it can be reached without a step as well as the height of the ATM are the factors that define its accessibility. **Can the ATM's display be reached by someone in a wheelchair?**

Upload images, add and delete places, change place info

Photos of entrances and bathrooms help all users to figure out more easily whether the place or the toilet is accessible to them. **You can take and upload photos of any place with a few clicks.**

For editing addresses and adding new places, follow the link „Report Problem“ listed in the place details. From there you can leave a note at the OpenStreetMap or update, edit, delete or move the place on OpenStreet-

Bus stops and stations

At public transportation stops only the accessibility of the stop itself is of importance. The wheelchair accessibility of the mode of public transportation that runs there is not relevant for the marking of the stop. This information must be obtained from the respective transportation provider.

Ramps

- If a **mobile ramp** is available at a place and this is clearly indicated at the entrance, then the place can be marked yellow.
- If a **ramp is permanently installed** at a place then an extra information about the ramp (i.e. "relatively steep") can be added in the comments section of a place.

If you find a ramp that seems to be quite steep or narrow you can add a comment using the interface of OpenStreetMap. Please have a look at our FAQs on:

<https://news.wheelmap.org/en/faq/>

Map.org yourself. For this you need to register your own account on OpenStreetMap.org – your first step to become a real mapping expert!

You can find further information and helpful tips in our FAQ section on:

<https://news.wheelmap.org/en/faq/>